|  |  |
| --- | --- |
| Total number of customers completing their transactions between 8am-11am | 184 |
| Total number of customers completing their transactions between 11am-1pm | 124 |
| Total number of customers completing their transactions between 1pm-4pm | 123 |
| Total number of customers who enter the bank to withdraw money between 8am-11am | 88 |
| Total number of customers who enter the bank to withdraw money between 11am-1pm | 59 |
| Total number of customers who enter the bank to withdraw money between 1pm-4pm | 65 |
| Total number of customers who enter the bank to deposit money between 8am-11am | 56 |
| Total number of customers who enter the bank to deposit money between 11am-1pm | 37 |
| Total number of customers who enter the bank to deposit money between 1pm-4pm | 37 |
| Average waiting time in the withdrawal-deposit queue between 8am-11am | 0.36 mins |
| Average waiting time in the withdrawal-deposit queue between 11am-1pm | 0.82 mins |
| Average waiting time in the withdrawal-deposit queue between 1pm-4pm | 0.93 mins |
| Average Utilization of the agents serving the withdrawal-deposit customers | 40.76% |
| Average Utilization of the agents serving the customers who come for other services | 23.26% |